

S&D YOUniversity - WBC Lean Construction Seminar

June 20, 2024

Instructor: Aubrey Shapiro Ginn

(AGC Certificate of Management - Lean Construction)

Agenda

- What is Lean Construction
- Lean Principles
 - Value
 - The 8 Wastes

Lean Practices / Tools

- Recognizing waste
- Reducing Waste
- Last Planner System Pull Planning Block Tower Simulation

Culture of Continuous Improvement



Too busy to improve?

We're busy

"Everyone appears busy, so we are as productive as we can be"

"Don't have time to look for the causes"

"Production tracking hurts employee moral"



"My project's schedule is too aggressive to use lean"

"No time to plan- well figure it out as we go along"

"We've been successful doing it this way so why change"



Lean Thinking

- What is Lean?
 - Lean is a mindset, a way of thinking, rather than a technique.
 - Lean requires buy-in from a team that is focused on continuously improving working processes to seek the best possible outcomes.
 - o Ultimately, Lean is a shift in how a team works together.







Lean (at its core)

Maximize value and eliminating waste

 Value is what the customer wants and is actually paying for

Our customers want the **Highest Quality** at the **Lowest Cost** in the **Shortest Delivery Time**





What activates add value?

VALUE-ADDING

- 1. Customer is willing to pay for this activity
- 2. Must be done right the first time
- 3. Must somehow change the product or service in some manner.
 - Hanging Hangers
 - Connecting Pipe
 - Setting Equipment
 - Fixtures
 - Start -p Equipment



- Reviewing Drawings
- Laying-out
- Cutting hanger rods
- Preparing Joints
- Testing



- Rework
- Waiting for information
- Storing/moving material
- Fetching material from
- C-Can



The "8 Wastes"!



Defects

Errors PA forms, AdComp forms, Incomplete information for Grants submission



Transport

Movement of people or material Transport between campuses,

Movement of files to different locations



Doing more than needed Extra reports, Unnecessary info. sent automatically, printing in advance



Inventory

Too much material Buying in bulk, more servers than required, supplies, equipment



Waiting

Waiting or Delays Waiting for information, report, answer, approvals, signatures, etc.

Motion

Movement by workers

Searching for supplies, items

needed not close by, always

looking in shared drives



Not Utilizing Employees

Ideas and skills not used Not recognizing employees as best source for fixing issues



Unnecessary approvals, rework, same data required in multiple places or systems

How do we Reduce Waste?

- 1. Develop a culture where everyone is looking for ways to improve no more "we always did it that way"
- 2. Lean Training & Education.
- 3. Recognize waste and understand Why that waste occurs Gemba Walk, Root Cause Analysis (5 Whys)
- 4. Improve our process to eliminate the waste in the future Visual Work Place (55), Small incremental changes, "Just in Time", Prefab & Modulization
- 5. Look at the process as a whole and reduce variation in the process Standarization, Last Planner System
- 6. Continuous Improvement Plan, Do, Check, Adjust









Lean Construction Principles

Identify Waste/ Root Cause

Gemba (Go See) Walk Gemba walks focus on observation, gaining an understanding of how work is being performed, engaging with workers to understand the what and why for the methods being employed, the challenges being faced, and potential areas where waste is occurring.

- Don't watch the work watch for what gets in the way of value! (Flow)
- Focus on Process not people
- Look for Wastes
- Look for Standards/systems/methods (can't improve if no standard way exists)
- Clearly communicate goals and objectives leading to increased employee engagement
- Ask the people doing the work, what the biggest challenges are, and what would make it easier for them to do their job.
- **Don't try to solve the problem or come up with a solution during the Gemba walk. Simply observe and fully understand.





Identify Waste/ Root Cause



5 Why Analysis





Fish Bone Diagram



Reducing Waste

5S to a Visual Work Place



Avoid the Treasure Hunt







5S Numbers Game





5S Numbers Game Sort

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5S Numbers Game Set In Order



5S Numbers Game Standardize

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20
21	22	23	24	25	26	27	28	29	30
31	32	33	34	35	36	37	38	39	40
41	42	43	44	45	46	47	48	49	



5S Numbers Game Find which 2 numbers are missing $\mathbf{x}_{\mathbf{p}}$ જી σ \mathfrak{S} ω კე of So.

5S Numbers Game Find which 2 numbers are missing

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17		19	20
21	22	23	24	25	26	27	28	29	30
31	32	33	34	35	36	37	38	39	40
41		43	44	45	46	47	48	49	



Reducing Waste – Just in Time (JIT) Delivery

- More materials means its more likely to be damaged or stolen Project team is less flexible to adapt to potential changes
- This adds a lot of waste to the construction process
- JIT Eliminates the need for on-site storage and double handling



Strategic Buffer for what makes sense for the project

Just in Time - Not Just in case





Reducing Waste -Prefabrication

- Prefab is a lean method that uses components made off-site in a factory, which are then transported and put together on-site to create a building component.
- Prefab supports field workers as internal clients. Reduces the number of pieces a worker needs to handle for each task, grouping parts to reduce worker time, and focusing on the enabling tasks to streamline field installation.



Benefits

- Increase efficiency and work speed due to better working ergonomics.
- Improve quality and safety.
- Generate a lower environmental impact.
- Reduce site disruption.
- Decrease jobsite congestion.
- Reduce waste.

Business Drivers

- Cost-effectiveness.
- Consistency & quality control.
- Reduced lead time and accelerate construction process.
- Reduced effects of uncontrolled factors.
- Optimized work sequences.

Complementary Methods: Modularization, JIT, BIM, Kitting



Reduce Variation in the Process as a whole

- Reducing workflow variability
 - Improves total system performance: cost, schedule, quality, safety
 - Makes project outcomes more predictable
 - Simplifies coordination
 - Reveals new opportunities for improvement
- Point speed and productivity of a single operation doesn't matter - throughput/workflow does.
- Strategy: Reduce variation then, and only then, go for speed to increase throughput : "Go Slow to Go Fast."



Lean focuses on maximizing value of the whole project not individual performance

Studies show: In construction about 54% of what we plan to do, actually gets done on a weekly basis

How do we create Reliable Workflow?

The Last Planner System

The Last Planner System (LPS) is a collaborative planning process that involves trade foremen or design team leaders (the last planners) in planning in greater and greater detail as the time for the work to be done gets closer



Last Planner[®] System



- Milestones
- Master Schedule
- Establishes promise of project
- Pull Planning
- Collaboratively built plan
- Focus on handoffs
- Look-ahead Plan
- Make work ready
 - Identify constraints
- Commitments to remove constraints
- Constraint Log
- Weekly work plan
- Reliable promising
- Daily coordination
- PPC
- Rapid learning

Creating and maintaining reliable workflow



Pull Planning

Push vs. Pull System

<u>**Push:</u>** Materials and info pushed through the production process based on a predetermined schedule and upstream production</u> <u>Pull:</u> Work releases based on downstream demand, creating reliable workflow





Everyone is both a Supplier and Customer

<u>Supplier:</u> Provides what is wanted <u>Customer:</u> must receive something in order to provide something wanted



We Will Create a Pull Plan for Building This

R G R В Υ G В G







1 FRONT ELEVATION





The Rules

- A supplier can't walk up and put their activity on the board; Each supplier must be invited by their customer
- Always place the supplier card to the left of the customer card
- To satisfy the customer, the supplier's scope of work (the "I Give") should be the same as the "I Get" of a card that has already been put on the board by their customer
- Write one card for each Give, a Give may require more than one Get so multiple Gets may be listed on a single card



Lets Plan!









Pull Planning Block Game Lets Build!

No Pictures

Use your Plan











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Creating and maintaining reliable workflow



Continuous Improvement

Everyone has 2 jobs:





The Worst Waste: Not using people as a resource



Culture of Continuous Improvement



- Measuring our performance
- Its better to have 400 people looking for waste than just a few leaders or engineers

- Not just fixing things and moving on.
- Solving problems at the level they occur.
- Working together to identify root causes and make improvements.





Lean Design and Pre Construction

Lean Design - to improve manufacturability through attention to information coordination and flows at the outset of the project





- Value is defined not only by the owner but also the next person/ organization in the process
- 1/10/100 Rule: changes made during the pre-design has an impact of \$1 to the project, \$10 during design and \$100 after beginning of construction
- Early involvement of downstream participants
- Deferring of design decisions to the last responsible moment to allow more time for developing and exploring alternatives

Lean Design Tools

 Choosing by Advantages - more effective than Pros and cons

	Flat	Butterfly		Bow String		Pavillion	
		E	T		AN	Les .	B
Expense	Very Good 9	Moderate	5	Moderate	5		0
ntegrated Solar Panels	0	Very Good	2	Good	1	Good	1
Interior Aesthetics	0	Good	8	Good			0
Exterior Ground	0	Good	6	Very Good	10	Very Good	10
Exterior Above	0	Moderate	3	Very Good		Moderate	3
Context	Very Good 7	1	0	Good	5		0
Total	16		24		37		14

Choosing by Advantages

A3 - Displaying data into a single page that can be presented to leadership for a decision



- Set based design A set of possible options is developed in parallel with the best one (or features form multiple options is decided at the last responsible moment
- Target Vale Design focuses on producing a design what can be constructed within a defined budget



Lean Construction Summary

- Lean is about decreasing waste and adding Value to the customer.
- Goal of lean construction is to create Flow. Increase Flow Efficiency over recourse efficiency
- Getting work to flow reliably and predictably requires planning among the entire supply chain
- Measure and analyze results to learn what is working and what is not
- Understand the Root Cause of an issue before determining the best solution
- Standardization is key to maintain improvements.
- Every single person know ways to improve the process and their own tasks. Create an environment where people feel open to share their ideas.







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